



CONGRATULATIONS TO ALL AWARD WINNERS 2017

CONTACT CENTRE ADVISOR OF THE YEAR

WINNER

Danny O'Reagan – Atom Bank

RUNNER UP

Amy Wemyss – Utilitywise

MULTI-CHANNEL ADVISOR OF THE YEAR

WINNER

Kayleigh Milner – Atom Bank

RUNNER UP

Philip Key – Atom Bank

CUSTOMER EXPERIENCE CHAMPION

WINNER

Lucy Hogg – Sage UK Ltd

RUNNER UP

Devinder Singh – Firstsource Solutions Ltd

SALES STAR

WINNER

Anthony Hodgson – Sage UK Ltd

RUNNER UP

Karen Gray – Virgin Trains East Coast

INSPIRATIONAL LEADER

WINNER

Johnny Auton – Firstsource Solutions Ltd

RUNNER UP

Ben Evans – Atom Bank

RECRUITMENT CHAMPION

WINNER

Sean Gilholme – Atom bank

RUNNER UP

Firstsource HR Team, Firstsource Solutions Ltd

PEOPLE DEVELOPMENT HEROES

WINNER

Sage New Customer Acquisitions Sales Coaches – Sage UK Ltd

RUNNER UP

AXA Development Academy Team – AXA

CONTACT CENTRE DREAM TEAM

WINNER

Customer Support Leadership Team – Atom Bank

RUNNER UP

Social Engagement Team, Barclaycard

OUTSTANDING CONTRIBUTION TO THE COMMUNITY

WINNER

Mi Community Team – BGL Customer Services

RUNNER UP

Charity & Community Team – Santander

NORTH EAST CONTACT CENTRE OF THE YEAR 2017

UNDER 50 SEATS

WINNER

Atom Bank

RUNNER UP

Choice Future Planning

UNDER 250 SEATS

WINNER

Firstsource Solutions Ltd

RUNNER UP

Spark Response

OVER 250 SEATS

WINNER

BGL Customer Services

RUNNER UP

Auxillis

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IMAGES FROM THE AWARDS CEREMONY WILL BE POSTED
TO THE NECCA WEBSITE SOON